



Dear \_\_\_\_\_,

Since I have been involved with the Texas Water Utilities Association, I have seen many programs and best practices. I have been careful in recommending something to our members that I would not use myself. I am comfortable passing along “tips” that I believe will help those entities related to our industry that save money, offer a better working environment or add an educational value to our members.

Recently, our Board of Directors and I sat down with ID Theft Solutions of America and took the time to review their services. Upon hearing about what they offered, it was easy for myself and others on the Board to conclude that this program was one that contained significant value for our members. In fact, one member of the Board already was a member and very happy with the services. It is 100% employee paid – there is no cost to the City or company. They also offer a new compliance program that will allow the entity to become compliant under the new legislation required by the FTC in regards to Identity Theft as part of the services, and at no charge to the City.

Here is a service that benefits the City as well as the employee and their family, on and off the job. It is our conclusion that this is a highly valued company benefit that the TWUA can recommend to our members and yes, TWUA will also benefit in a small way. There are already many of our member employees using the Services today and over 1.5 million families nationwide.

Please expect a call from our representatives for ID Theft Solutions of America. in the near future to tell you more about how you and your staff can start receiving the benefits of this program. We are working with them and their company exclusively. They can be reached directly at 800-735-4850 ext. 3 or email at [jmckinney@idtsoa.com](mailto:jmckinney@idtsoa.com). For further questions please call me at 888-367-8982.

Very truly yours,

Russell Hamilton  
Executive Director  
Texas Water Utilities Association