



# HILDRESS REGIONAL MEDICAL CENTER

PO Box 1030 Childress, Tx 79201 Phone: 940-937-6371 Fax: 940-937-9133



December 12, 2008

To Whom It May Concern:

I'm writing to offer my endorsement of Jason Lavender and ID Theft Solutions of America.

I was somewhat skeptical of the program initially, but eventually agreed to allow a visit. Jason spent time visiting each hospital department and recommending common sense steps that will make our hospital more compliant with privacy standards. The free written report is currently being used by our compliance committee to reinforce those conversations.

Our employees learned from the presentations and Jason was careful to avoid traditional sales tactics. He simply provided information, examples and advice regarding the importance of identity theft protection. There were actually three employees who thanked me personally for the program that day.

I initially passed on the coverage, but have since become a participant and benefited personally from the coverage and service.

I would not hesitate to recommend ID Theft Solutions of America to my rural Texas hospital peers.

Sincerely,

John Henderson  
CEO