

Regional Medical Center at Memphis

September 30, 2013



To Whom It May Concern:

It is my pleasure to personally recommend the services of ID Theft Solutions of America to you. During a recent breach of protected health information, the team over at ID Theft Solutions of America worked directly with me and my staff to complete a risk assessment, train all of our employees, and provide a comprehensive policy bank of living documents. *Across the board*, I was greatly impressed with the quality and professionalism of with their services.

Most importantly, as a healthcare system, I can now say that ID Theft Solutions of America has definitely assisted us in our efforts in protecting our patients', employees', and vendors' sensitive information.

Should you consider their services, I am quite certain that ID Theft Solutions of America can be a reliable and significant asset to you/your company. I highly recommend using ID Theft Solutions of America *for any or all* of your breach prevention needs, and look forward to working with them again.

Sincerely,



Robert L. Frank, CHC

Corporate Compliance and Privacy Officer

Regional Medical Center at Memphis, Tennessee